

SHOCKLOG SERVICES



ShockWatch® ShockLog services help you optimize your investment in ShockLog equipment. Through customizable training and consultation services, our knowledgeable consultants work with you to ensure proper implementation and effective long-term usage. With a complete understanding of ShockLog technology and capabilities, you will immediately begin to understand conditions affecting your product during transit or in operation.



■ Training Services

- **Beginner Basics and Overview** — This two-hour remote WebEx session provides an overview of ShockLog system capabilities and software set-up. Classes are offered monthly and are open to any ShockWatch customer.
- **On-site Training** — This one-day session provides customized training for your transportation and logistics team on using the ShockLog hardware and software and interpreting the data. Tailored to your business, this dedicated session will get your team up and running quickly, accelerating your return on investment.

■ Consulting Services

- **ShockLog Data Review and Analysis Consulting Service** — This two-hour remote session gives your team an opportunity to connect with a knowledgeable ShockWatch consultant to address journey-specific set-up, including downloading reports, and report analysis.
- **ShockLog On-site Transit Consulting Service** — This one-day session provides a customized on-site consultative session to address your specific business needs.

■ Benefits

Save time and money with professional and customized training sessions. Get the most out of your equipment investment when your team has a full understanding of the product capabilities and the best way to apply those capabilities to your business. Minimize frustration, maximize your productivity, and see immediate results.

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■ Offerings

■ ShockLog Beginner Basics and Overview

- Two-hour WebEx session
- Open to any company
- Classes offered monthly

Visit www.shockwatch.com to view the schedule. Contact your ShockWatch sales representative for pricing and registration.

■ ShockLog On-site Customer Training

- One-day ShockLog Overview and Beginner Basics plus multiple labs and journey-specific discussions
- Company-specific
- Up to six attendees
- Basic training on business decision points

Contact your ShockWatch sales representative for pricing and to schedule a session.

■ ShockLog Data Review and Analysis Consulting Service

- Two-hour WebEx session
- Dedicated and specific to customer business requirements
- Addresses journey-specific set-up, downloading reports, and report analysis

Contact your ShockWatch sales representative for pricing and to schedule a session.

■ ShockLog On-site Transit Consulting Service

- One-day consulting session delivered on-site
- Dedicated and specific to customer business requirements
- A customized Statement of Work created by the customer and ShockWatch consultant identifies deliverables prior to the session

Contact your ShockWatch sales representative for pricing and to schedule a session.

■ About Impact and Environmental Recorders

ShockWatch ShockLog Impact & Environmental Recorders continually monitor the shock, vibration, and environmental conditions experienced by structures, facilities, and equipment during transit, storage, and operation. These products record the direction, amplitude, and duration of impact force. Optional sensors record changes in temperature, humidity, atmospheric pressure, tilt, and roll. A GPS/GPRS tracking module is available to pinpoint the location of mishandling or exposure to unfavorable conditions. The ShockLog recorders help deter and monitor damaging conditions.



ShockLog 298



ShockLog 208



ShockLog 248

To ensure optimal integration of ShockWatch Impact & Environmental Recorders into your logistics or operations process, depend on ShockWatch ShockLog services. Professional training and consultation allows you to experience immediate and long-term improvements in the shipping, handling, and operation of your equipment.

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SHOCKWATCH®
DAMAGE PREVENTION. WE'RE ON IT.

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